

VAT for WHMCS™

Version 1.07

User Manual

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1. About this manual

This document is divided into the following chapters:

- Chapter 1, About this manual
- Chapter 2, Introduction
- Chapter 3, Describing the system
- Chapter 4, Getting started
- Chapter 5, Using the modules
- Chapter 6, How To
- Chapter 7, Support
- Chapter 8, Update History
- Chapter 9, About Us
- Chapter 10, Terms of Service
- Chapter 11, EULA

1.1 Who Should Use it

This guide is intended for system administrators of a WHMCS-installation.

2. Introduction

In this chapter you will find information on the purpose of VAT for WHMCS.

2.1 Purpose

The purpose of this document is to define the functionality that is delivered by VAT for WHMCS™. This document serves as the sole reference for the scope of the system.

2.2 Scope

The intended audience for this User Guide is system administrators. This guide describes how to install, configure and operate VAT for WHMCS™.

2.3 System Organization

VAT for WHMCS™ solely runs as a so-called addon of WHMCS. It is not possible to run the script stand-alone. This User Guide applies to the version 1.07, released in the year 2012.

2.4 Competition

The community addon directory of WHMCS displays several VAT modules. But ... only one set of scripts - created by the same developer - can be compared with VAT for WHMCS™.

[Freelance Scripts](#) from Belgium created WHMCS Reverse Addon and WHMCS Report Vat Listing. Both scripts have the same functionality, or less, as VAT for WHMCS. Their cost is 90 euro (when publicizing this manual).

The life time license of our addon is 49 euro. Or, if you want to try it for some time, can be leased for max. 5 euro a month.

You can not test or lease both Belgium products.

3. Description of the Addon

In this chapter you will find a detailed description of the package, the features, the dependancies and the requirements.

3.1 Description

VAT for WHMCS™ is an addon for the widely used webhosting management system WHMCS.

WHMCS is an all-in-one client management, billing and support solution for online businesses. WHMCS handles everything from signup to termination, with automated billing, provisioning and management. [Source: website [WHMCS.](#)]

We feel the reporting facilities of WHMCS are to minimal. It also lacks possibilities to create Credit Invoices.

3.2 Features

The package includes these features:

General

- Clean WHMCS tabbed interface
- Easy to install
- Output in E-mail, PDF, Word, Excel, XML, CVS and HTML.
- Automated configuration/ setup of addon
- Fast database (MySQL) access
- WHMCS look and feel

Usage

- Detailed reports of received VAT
- Detailed info on type of service
- Fast running addon
- Auto creation of Credit Invoices

3.3 Dependencies

The application depends on a working installation of WHMCS with a valid MySQL-database. It also needs at least one functional PowerDNS server installed, either local or remote. This management system runs on any platform, as long PHP and MySQL are available. WHMCS is encoded with Ioncube. Without the special loader WHMCS can not be run.

- You can download WHMCS from their [website](#).
- You can download the Ioncube loader from [internet](#).
- You can download VAT for WHMCS from <http://portal.cp-services.nl>.

3.4 Requirements

To run WHMCS, including VAT for WHMCS™, you need an internet server with at least 1 GB RAM, 15 GB disk space and one high speed ethernet card.

3.5 Credits

For the development of this addon we used licensed PHP classes of tcpdf (pdf, included in WHMCS), Alexis Selagianu (xlsx) and Quanticalabs (cvs, xml and doc).

4. Getting Started

In this chapter you will find detailed information on obtaining a license key and the installation and upgrade of PowerDNS for WHMCS™

4.1 Obtain a license key

To run VAT for WHMCS™ you need to obtain a license key. You can order a free (trial) or paid license from our customer portal at <http://portal.cp-services.nl>.

After ordering the key you can download the latest archive from the Services Tab in the customer area.

4.1.1 License types

We offer three different licenses: a free (trial) release, a leased license and an owned license.

- Trial License
With the trial license you can test VAT for WHMCS™ (unlimited reports version) seven days for free.
➤ You can order the Trial License here: <http://portal.cp-services.nl/link.php?id=8>
- Leased License
When you are satisfied with the script, but you do not want to pay for an owned license, you can order a leased license. You pay every month. When you decide to buy an unlimited license, or you do not need it anymore, you can cancel the license at any moment. Upgrades and support are free.
➤ You can order the Leased License here: <http://portal.cp-services.nl/link.php?id=7>
- Owned License
With the owned license you can use the script as long as you want. Please note that updates and support is free for the first year. After the first year a fee for maintenance and support is applicable.
➤ You can order the Owned License here: <https://portal.cp-services.nl/link.php?id=9>

4.2 Installation

In this paragraphs you will find information on installation and upgrade of VAT for WHMCS™.

Please note that we find WHMCS is a great platform for your business. But updates sometimes contain bugs. That is why we advice you not to upgrade directly when a new release is published, even if it is labeled 'Stable', but always to wait a couple of weeks.

4.2.1 Fresh Install

Once your order of VAT for WHMCS™ is complete, the license key will be shown in the [Client Area](#). Please write the code down, or copy it with CTRL + C.

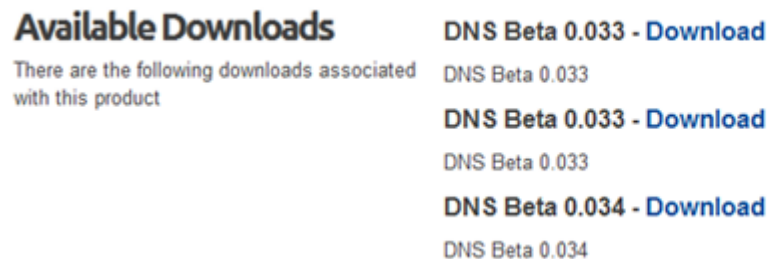


Image 1 - Download the latest release

Now download the latest archive from the customer portal. Unzip the archive and use a ftp-client to copy the included files to your WHMCS-installation.

This is the way to do it:

- Unpack the archive on your desktop.
- Unzip the archive and copy all the files (and directories) to whmcs/modules/addons/.
- Chmod 777 modules/addons/vat/output/
- Login as an admin and Activate the module in Admin >> Setup >> Addon Modules.
- Insert your license key, e-mailaddress, option to enable support tag and other variables. Also set the right permissions.
- Save data and refresh. VAT for WHMCS will now appear in Addon-tab.
- Ready

Please note that Content People does not accept liability for any problems arisen from a faulty Install of either WHMCS or VAT for WHMCS™.

4.2.2 Activating license key

Once you have copied all the files, you can activate VAT for WHMCS™.

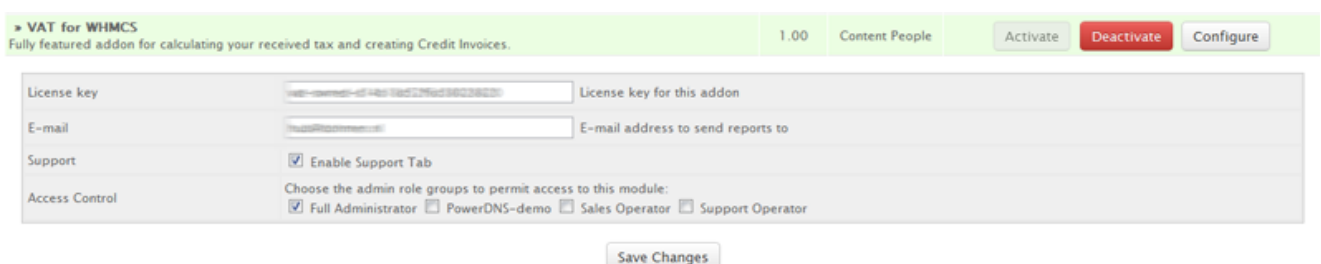


Image 2 - Fill in your license key, e-mail address and other details

- Go to Setup >> Addon Modules in the admin portal.
- Scroll down to VAT for WHMCS in the list of modules.
- Click on the Activate-button.
- The module will install the database addons.
- Please insert your license key, e-mail address and other details. (Here you can also choose to display the company name, not the name of persons in your reports.)
- Click on OK to confirm the info and you are set to go!

4.2.3 Post- Install Operations

No need! You can run the addon after activating the license. (See chapter 4.2.2.)

4.2.4 Upgrading VAT for WHMCS

You can download the latest release of VAT for WHMCS™ from our customer portal at <http://portal.cp-services.nl> >> Services >> VAT for WHMCS >> Downloads.

Note: before you upgrade to the latest release of VAT for WHMCS™ always make a backup of your database AND installation. Better safe than sorry.

To upgrade copy new files to the correct directory in the installation. Please note that the readme.txt in the archive will tell you which files changed.

After copying the files just reload the Admin interface >> Admin >> Addon Modules >> VAT and the files and database (if needed) will be updated automatically.

5. Using the module

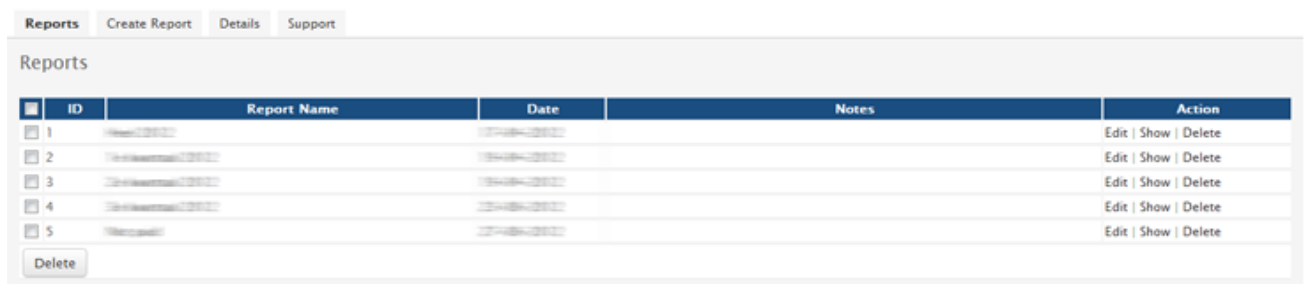
The VAT for WHMCS™ includes an administrator module.

5.1 Administrator module

The administrator module is your main interface for configuring and creating reports on invoices and Value Added Tax (VAT).

5.1.1 Tax Reports Tab

In the main screen of VAT for WHMCS™, the Reports Tab, you see the reports generated by the addon module.



ID	Report Name	Date	Notes	Action
1	Report 1	2017-08-20		Edit Show Delete
2	Report 2	2017-08-20		Edit Show Delete
3	Report 3	2017-08-20		Edit Show Delete
4	Report 4	2017-08-20		Edit Show Delete
5	Report 5	2017-08-20		Edit Show Delete

Image 3 – The main screen in the administrator module

Here you can edit, show and delete existing reports.

5.1.1.1 Show Report

When you click on Show the selected report will be generated.

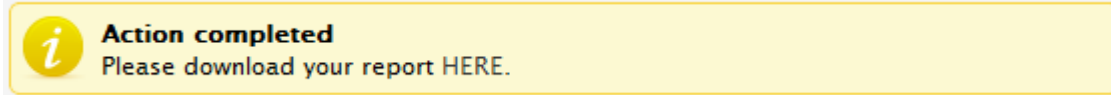


Image 5 - The instantly generated PDF is ready for download.

- PDF: The file will be created in the folder output. The script will give you a download link. Please note: every time you generate a new report, the old one will be deleted. This was build in to keep your app clean.
- E-Mail: The report will be send to the E-Mail address you have entered during configuration of the addon module.
- HTML: The report will be displayed instantly on your screen.

5.1.1.2 Edit Report

When you click on the Edit button you can edit the report.

VAT for WHMCS

The screenshot shows the 'Edit Report' interface. At the top, there are tabs for 'Reports', 'Edit Report' (selected), 'Details', and 'Support'. Below the tabs, the title 'Edit Report' is displayed. The form contains the following fields and options:

- Name: Heel 2012
- which Date: Pay date (dropdown)
- Start Date: 01-01-2012 (calendar icon)
- End Date: 31-12-2012 (calendar icon)
- Include Exempts: Include (dropdown)
- Paid / Unpaid: All (dropdown)
- Free Accounts: Include (dropdown)
- Output: PDF (dropdown)
- A 'Save' button is located at the bottom left of the form.

Image 4 – The edit screen.

You can edit all details to generate a custom report. We will now guide you through all the options.

- Name: the name of the report. Can not be edited.
- Which date: use the date the invoice was created or paid as a selection item.
- Start date: first date for selected invoices.
- End date: end date for selected invoices.
- Include exempts: include tax exempts (no VAT, foreign companies). You can choose to report only vat exempts.
- Paid/ Unpaid: select all invoices, or just paid or unpaid ones
- Free Accounts: include free (e.g. trial) accounts in report.
- Output: generate report in PDF, E-Mail or HTML.

After you save the report, the result will be generated instantly.

5.1.1.3 Delete Report

One or multiple reports can be deleted from the database.

To delete a single report, just click on Delete in the Action column.

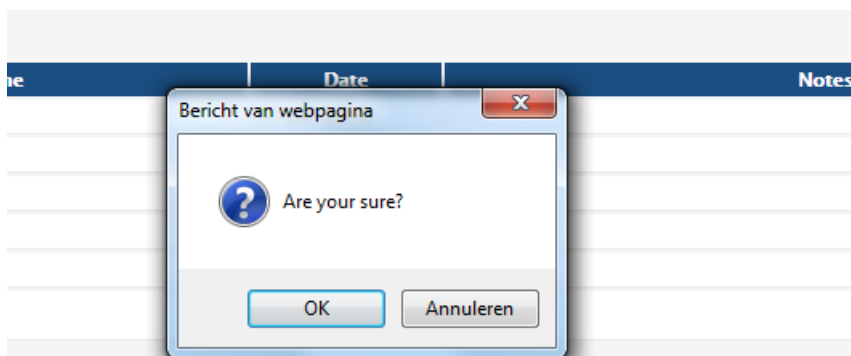


Image 6 - The confirmation box for deleting a report.

If you want to remove multiple reports, select them and click the Delete button on the bottom of the page.

5.1.2 Create Report Tab

When you click on the Create Report Tab you will be able to add another report.

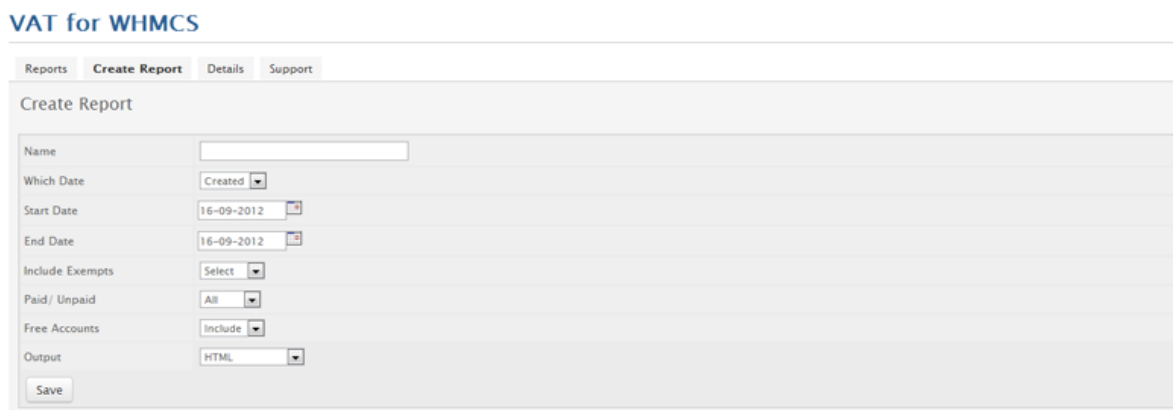


Image 7 – The Create Report screen.

You can insert seven details to generate a custom report. We will now guide you through all the setup options.

- Name: the name of the report.
- Which date: use the date the invoice was created or paid as a selection item.
- Start date: first date for selected invoices.
- End date: end date for selected invoices.
- Include exempts: include tax exempts (no VAT, foreign companies). You can choose to report only vat exempts.
- Paid/ Unpaid: select all invoices, or just paid or unpaid ones
- Free Accounts: include free (e.g. trial) accounts in report.
- Output: generate report in PDF, E-Mail or HTML.

After you save the report, the result will be generated instantly.

5.1.3 Setup Tab

In release 1.07 we added a new Setup Tab.

On this page you will find all configuration options.

- E-Mail Address: the E-Mail Address reports should be sent to.
- Date bill paid: display the paid invoice date in reports (experimental).
- Support: display the Support Tab.
- Page Orientation: create Portrait or Landscape Pages (PDF only).
- Credit Invoice: always show Credit Invoice option (HTML only).
- Company Name: show Company Name or Customer Name in report

5.1.4 Details Tab

Here you find the details on VAT for WHMCS™. You will see information on the version you run, the latest release, your license-type, the status of your license and your license key.

VAT for WHMCS



Image 8 – De Details screen.

5.1.5 Support Tab

If selected while activating the addon module, you will see the Support Tab. You can use this tab to send in support requests.

The script will automatically include vital debugging info on WHMCS, your OS, PHP and your VAT for WHMCS™.

Please first browse through our Knowledge Base on <http://portal.cp-services.nl> before using the Support Tab. This section of the website will be filled with questions and answers to all the problems we receive and solve. It also contains information on troubleshooting.

When the Knowledgebase or this manual where not sufficient and you decide to use the form on the support tab, please describe your problem as detailed as possible. We can only help you if we know everything about your problem and the environment in which you run WHMCS.

Also read chapter 7: Support.

6. How To

In this chapter you will find information on several special features of VAT for WHMCS™.

6.1 None

No How To's are available yet.

7. Support

Content People offers a wide range of support for the users of VAT for WHMCS™. This manual should be your starting point when you need information on deployment and use of the module.

If you feel the document does not supply an answer to your question, you can consult our online Knowledge Base (KB). You can also raise a ticket if the KB did not solve your problem.

To find out more about VAT for WHMCS™ (like news, new features and discounts) visit <http://www.contentpeople.eu/vat>.

7.1 Troubleshoot Install

When encountering problems, you can troubleshoot your install by adding a few lines to the configuration of your `php.ini` (configuration of PHP) .

To troubleshoot your installation add this line to `configuration.php` (in the WHMCS-root):

```
$display_errors = true;  
error_reporting(E_ALL);  
ini_set("display_errors", 1);
```

If this does not show the error, please insert the next lines at top of the `.htaccess` file in the root of your `whmcs-installation-directory`:

```
# disable display of startup errors  
php_flag display_startup_errors on  
# disable display of all other errors  
php_flag display_error on  
# disable html markup of errors  
php_flag html_errors off  
# enable logging of errors  
php_flag log_errors on  
# disable ignoring of repeat errors  
php_flag ignore_repeated_errors off  
# disable ignoring of unique source errors  
php_flag ignore_repeated_source off  
# enable logging of php memory leaks  
php_flag report_memleaks on
```

```
# preserve most recent error via php_errormsg
php_flag track_errors on
# disable formatting of error reference links
php_value docref_root 0
# disable formatting of error reference links
php_value docref_ext 0
# specify path to php error log
php_value error_log /var/log/PHP_errors.log
# specify recording of all php errors
php_value error_reporting -1
# disable max error string length
php_value log_errors_max_len 0
```

Also enable short tags in php.ini.

You can find the location of your php.ini in the WHMCS-admin interface:

> Home > Utilities > System > PHP Info.

After saving the file please reboot your webserver, call the script and watch debug info in
/var/log/php_error.log

After you found the reason for the error please disable debugging.

7.2 Knowledge Base

Our Knowledge Base (<http://portal.cp-services.nl/knowledgebase/>) is your second source after this manual should you have any questions.

In the scripts directory we have several categories, e.g. General Questions, Admin Interface Questions. We try to update the FAQ as frequently as possible.

If you want to have a quick answer, the Knowledge Base is your best chance.

7.3 Ticket

If the manual and the Knowledge Base cannot supply a good answer to your question, you are invited to use our Ticket System. We will try to reply within 24 hours.

When asking a question, always be as detailed as possible. E.g. When did the problem happen? What did you do shortly before and how can we re-create the issue.

You can sent in the Ticket through our customer portal at <http://portal.cp-services.nl> or send an e-mail to support@cp-services.nl. When you want to update the ticket, always reply the confirmation e-mail of our support system with the ticket ID in the subject line.

7.4 Support license

After buying the script you will get free support and updates for one year. After that year we currently will bill you €25 (incl. VAT) per twelve months.

You do not have to renew your support license, but you will not be able to download new updates and receive support anymore.

8. Update History

Our update policy: we try to fix bugs as soon as possible. So that our users do not have to wait weeks for a solution. We also apply requested features as soon as possible.

This means we update our source code often. A bold version number, like **1.00** means Major Update.

1.00	21-09-2012	First official release.
1.01	02-10-2012	Second release with three bugfixes.
1.02	10-10-2012	Third release with support for MS Excel.
1.03	16-10-2012	The addon now also supports exports in file types cvs, doc and xml. Removed xls.php from subdirectory lib. Added stylesheet.
1.04	18-10-2012	Added info on used credit and status (pdf output). Minor bugfixes.
1.05	10-11-2012	Added possibility to display companyname in reports, not name of person. You can now only display vat exempts.
1.06	12-11-2012	Added possibility to display Credit Invoice option, also with paid invoices . Added option to use (European) comma, not dots in amounts.
1.07	27-11-2012	Added new Setup Tab. Fixed error with data not being displayed correctly in XLS. Added Landscape format for PDF (experimental).

9. About Us

VAT for WHMCS™ is under active development by Content People of the Netherlands. Our company has been specializing in content for traditional printed media, software development, project management and web design.

Content People was founded back in the nineties by the Tilburg based Internet Service Provider Dohmen Internetservices (Ned.) BV. After outsourcing the hosting business we redeveloped our web content business.

The past years we developed a growing number of applications for webhosting: File-Robot (for serving files to potential customers), WebCurriculum (a handy script for generating resumes), MB-Panel (a small business server based on the Western Digital MyBook) and other scripts.

We currently maintain and develop scripts for WHMCS: PowerDNS for WHMCS (for DNS Management), VAT for WHMCS™, (for collecting data on paid VAT), Advanced Addon (for creating addons with a special bite) and Pay Me (a module for adding a fee when people pay with certain payment gateways).

Our team is specialized in PHP, MySQL, HTML(5) and Javascript.

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ING 2939513

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BIC INGBNL2A

10. Terms of Service

This Terms of Service applies to any purchases made from Content People, be it for software, or any of the associated services. Content People reserves the right to amend or update the terms & conditions at any time, with or without notice.

Service Provision

The software is supplied by Content People and is licensed, not sold, under the terms of the EULA. Content People reserves all rights not expressly granted to you and Content People retains the ownership of the Software.

License holders are not permitted to “borrow”, “lend” or “sell” licenses to any third parties except in the case of Owned License Transfers as detailed later on in the agreement. Any licenses found to be being used in this way will be revoked without recourse.

Content People reserve the right to refuse service at their discretion.

End User License Agreement

The EULA Agreement is included in the download package. By installing, copying, or otherwise using the software, you agree to be bound by the terms of the EULA.

Renewals & Payments

Payments are accepted via both PayPal and Credit Card.

Leased licenses automatically renew until cancelled. Payment is due on the anniversary of the date of signup each month. If payment is not received within 5 days of the due date, Content People will suspend the license until full payment is received and reserves the right to suspend any and all related services for the account in question.

For services, payments are due in advance of any work commencing. For larger custom development services, payments may be split into multiple payments, commonly consisting of a 50% deposit prior to any work commencing, and the remainder upon completion, however this option will only be offered at WHMCS' discretion.

Should we receive a chargeback or disputed payment, all services will be revoked until any disputed amounts have been repaid, plus any fees incurred which are typically 35 euro per chargeback.

Delivery

All licenses are issued instantly upon receipt of payment. Should your payment turn out to be fraudulent, the license will be suspended and you will be expected to repay the amount + any fees incurred.

Our professional setup & installation services usually take between 24 & 48 hours to complete, but this is not a guaranteed turnaround time, and at peak times such as new releases, they will often take longer.

Cancellations & Refunds Policy

Leased licenses may be cancelled at any time. No notice period is required, and the cancellation will be effective from the date the cancellation request is confirmed via a support ticket. Requests for cancellation should be sent to support@cp-services.nl.

Any monies paid for leased license renewals prior to a cancellation request being submitted are non-refundable. The same applies to any services, where once the service has been started, any fees paid also become non-refundable.

Content People reserves the right to cancel service and access to the service at any time.

Refunds are never issued. Customers should try the software with the free trial license key. If they

are satisfied buy the owned or leased license.

License Transfer Policy

We allow owned licenses bought directly from us to be transferred providing 90 days have passed from the date of purchase. Licenses obtained through a reseller cannot be transferred. Before any sale or transfer, the existing owner should contact us to verify eligibility. Then once ready to be transferred, we will issue an invoice for the license transfer fee which is currently \$35, and once paid need to be supplied with the name, email and address details of the new owner for the license to be transferred to.

Addons may be transferred between licenses within your own client account but not resold or transferred to other clients.

Trademarks

The Content People website and software contain references to many companies that the software is integrated with for payments & other related services. VAT for WHMCS and Content People logo are trademarks of Content People. Registered by the Chamber of Commerce in the Netherlands. All rights reserved. All other trademarks are the property of their respective owners.

11. EULA

VAT for WHMCS Software License Agreement

Please read this End-User License Agreement (the "EULA")

IMPORTANT --- READ CAREFULLY. By installing, copying, or otherwise using the Software, you are agreeing to be bound by the terms of this EULA, including the WARRANTY DISCLAIMERS, LIMITATIONS OF LIABILITY, and TERMINATION PROVISIONS. If you do not agree to the terms of this EULA do not install or use the Software.

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3. License Restrictions:

a. By accepting this EULA you are agreeing not to reverse engineer, decompile, or disassemble the Software Application, except and only to the extent that such activity is expressly permitted by applicable law notwithstanding this limitation.

b. You are the exclusive licensee of the Software and sharing any source code of the Software with any individual or entity is a violation of copyright laws and international treaties and cause for license termination.

c. Modifying any portion of the Software source code or asking any individual or entity to modify the Software source code other than Content People is a violation of copyright laws and international treaties and cause for license termination.

d. If you upgrade the Software to a higher version of the Software, this EULA is terminated and your rights shall be limited to the EULA associated with the higher version.

4. **Proprietary Rights:** All title and copyrights in and to the Software (including, without limitation, any images, photographs, animations, video, audio, music, text, and "applets" incorporated into the Software Application), the accompanying media and printed materials, and any copies of the Software are owned by Content People. The Software is protected by copyright laws and international treaty provisions. Therefore, you must treat the Software like any other copyrighted material, subject to the provisions of this EULA.

5. Termination Rights:

a. Without prejudice to any other rights, Content People may terminate this EULA if you fail to comply with the terms and conditions of this EULA. In such event, you must destroy all copies of the Software and all of its component parts, and Content People may suspend or deactivate your use of the Software with or without notice.

b. Content People may terminate this EULA if you become subject to an administration order; a receiver or administrative receiver or similar is appointed over, or an encumbrancer takes possession of, any of your property or assets; you enter into an arrangement or composition with your creditors, you cease or threaten to cease to carry on business, you become insolvent or bankrupt, or cease to be able to pay your debts as they fall due;

c. Content People may terminate this EULA if you fail to pay your monthly fee to WHMCS and WHMCS files a final written notice on you and the outstanding sums due under this EULA still remain unpaid 5 days after the service of the notice.

6. Export Control: You may not export or re-export the Software or any copy or adaptation of the Software in violation of any applicable laws or regulations.

7. Content People does not warrant that the operation of software will be uninterrupted or error free. WHMCS Software may contain third-party functions or may have been subject to incidental use.

8. LIMIT of Liability:

a. Content People is not responsible for problems resulting from improper or inadequate maintenance or configuration; software or interface routines or functions NOT developed by Content People; unauthorized specifications for the Software; improper site preparation or maintenance; Beta Software; encryption mechanisms or routines.

b. Good data processing procedure dictates that any program be thoroughly tested with non-critical data before relying on it. You must assume the entire risk of using the software. IN NO EVENT WILL CONTENT PEOPLE OR ITS SUPPLIERS BE LIABLE FOR DIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL (INCLUDING LOST PROFIT OR LOST SAVINGS) OR OTHER DAMAGE WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE EVEN IF A CONTENT PEOPLE REPRESENTATIVE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, OR FOR ANY CLAIM BY ANY THIRD PARTY.

9. If the above clause 8 is deemed to be unenforceable by a court or other body of competent jurisdiction and Content People is found to be liable to you for direct losses under this EULA, then Content People's liability shall be limited to 5.000 euro for any one event or a series of connected events.

10. Submissions: Should you decide to transmit to Content People by any means or by any media any information (including, without limitation, ideas, concepts, or techniques for new or improved services and products), whether as information, feedback, data, questions, comments, suggestions, or the like, you agree such submissions are unrestricted and shall be deemed non-confidential and you automatically grant Content People and its assigns a non-exclusive, royalty-free, worldwide, perpetual, irrevocable license, with the right to sublicense, to use, copy, transmit, distribute, create derivative works of, display, and perform the same.

11. Distribution and Backups:

a. DISTRIBUTION OF THE REGISTERED VERSION OF THE Software IS STRICTLY PROHIBITED and is a violation of copyright laws and international treaties punishable by severe

criminal and civil penalties.

b. You may make copies of the Registered Version of the software for backup purposes only. All backup copies must be an exact copy of the original software.

12. Refunds Policy: Refunds are never issued

13. If any provision of this EULA shall be prohibited by law or adjudged by a court to be unlawful, void or unenforceable such provision shall to the extent required be severed from this EULA and rendered ineffective as far as possible without modifying the remaining provisions of this EULA and shall not in any way affect any other circumstances of or the validity or enforcement of this EULA.

14. Content People undertakes to comply with the provisions of the Data Protection Act 1998 and any related legislation in so far as the same relates to the provision of the Software and related support services by Content People to you.

Your name, address and other personal information as well as any personal data you supply to Content People in order for Content People to provide the Software and related services related to you will be stored by Content People on its computer system and may be made available to Content People staff and related third parties as required to allow the provision of support and any related services to be completed. Any third party that receives personal data from Content People is under an obligation to process such personal data in line with the Data Protection Act 1998.

15. Each party irrevocably agrees that the courts of the country of the Netherlands shall have exclusive jurisdiction to resolve any controversy or claim of whatever nature arising out of or in relation to this EULA and the place of performance of this EULA shall be the Netherlands and that the laws of that country shall govern such controversy or claim.

Glossary

B

BTW

BTW is VAT in a part of Europe.

C

Credit Invoice

A credit invoice is the same as a credit memo. It is documentation that shows credit to a customer, i.e. merchandise return. This can also be created when a customer orders a service, but does not pay.

I

Invoice

An invoice or bill is a commercial document issued by a seller to the buyer, indicating the products, quantities, and agreed prices for products or services the seller has provided the buyer. An invoice indicates the sale transaction only. Payment terms are independent of the invoice and are negotiated by the buyer and the seller. (Source: Wikipedia)

R

Receipt

A receipt is a written acknowledgment that a specified article or sum of money has been received. A receipt records the purchase of goods or service obtained in an exchange. (Source: Wikipedia)

V

VAT

A value added tax (VAT) is a form of consumption tax. From the perspective of the buyer, it is a tax on the purchase price. From that of the seller, it is a tax only on the value added to a product, material, or service, from an accounting point of view, by this stage of its manufacture or distribution. The manufacturer remits to the government the difference between these two amounts, and retains the rest for themselves to offset the taxes they had previously paid on the inputs. (Source: Wikipedia.)

W

WHMCS

WHMCS is a billing and management software suite. It is one of the most popular billing and support solutions employed by web hosts and developers. Originally called Web Hosting Management Complete Solution, (Source: Wikipedia.)

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